

Rental of ski depots, lockers and sports equipment

Special Terms and Conditions of the Pool of Weisse Arena Group WAG Special Terms and Conditions

1. Scope

In addition to the GTC WAG, you accept the 'STC_Sportequipment" with every rental of sports equipment, sports clothing, a ski depot or a locker.

Deviations from the Special Terms and Conditions are only applicable if they have been expressly agreed (in writing or electronically).

2. Contracting party

You accept that the rental agreement is concluded with Weissen Arena Leisure AG, Laax (WLE), regardless of which company within the WAG Pool accepts and/or executes your order.

3. Conclusion of contract

The rental agreement is concluded upon handover of the rented item, in the case of ski depots upon handover of the key, or in case of lockers upon completion of the online booking and successful payment. You accept the service/product descriptions and conditions as of the point in time when the contract is concluded. These may differ from those published online or in prospectuses.

4. Ski depot

WLE rents out ski depots for the storage of ski equipment on a daily, monthly, seasonal and annual basis. The depot spaces are personal and non-transferable.

5. Lockers

WLE rents out lockers in sizes S, M and L for the short-term storage of personal small luggage. Lockers are rented in 4-hour or 8-hour packages in accordance with the applicable price list. If the booking rental period is exceeded, the rental period will automatically be extended by additional 4-hour periods. The additional rental period will be charged in accordance with the applicable price list. At the end of the rental period, the locker must be completely emptied and released.

During the booked rental period, the locker may be opened and closed as often as required. Lockers are only accessible during the opening hours of the respective location. Only permitted personal belonging may be stored in the lockers. The storage of hazardous, flammable, explosive, perishable or illegal items is prohibited.

6. Sportequipment

WLE rents out sports equipment (sports equipment and sportswear) on a half-day (from 12.00 noon), daily, monthly or seasonal basis.

7. Annual hire of ski depot / equipment

An annual rental is automatically extended from year to year. Cancellation must be made before the start of the winter season, at the latest by the end of September.

For annual rentals, you will receive a service voucher for a large service per piece of equipment and/or depot, which can be redeemed at any time during the winter season in the applicable shops. You will also receive a customer card that grants you a 15% discount on the retail product in all Laax Rental and Burtonstores in Laax and Flims. It cannot be combined with other discounts or offers. The voucher and the customer card are personal and non-transferable. They expire upon cancellation of the annual rental.

8. Prices and terms of payment

You accept the prices, exchange rates, and terms of payment that apply when you conclude the contract. These may differ from those published online or in prospectuses.

Invoices for annual rents are issued at the end of the summer before the start of the new annual period.

9. Exchange

An exchange of the rental item is possible within the booked category and depending on availability. If a rental item is changed to a higher category, the surcharge according to the price list must be paid on site. No money will be refunded when changing to a lower category.

10. Obtainment

You can obtain the rented equipment at the following valley stations using the electronic confirmation:

- "LAAX Rental Laax"
- "LAAX Rental Flims"
- "LAAX Rental Falera"

11. Liability

WLE guarantees that the rented sports equipment is in proper functioning condition. Upon acceptance, you confirm that the rental equipment is in proper functioning condition. A rental item will be repaired or replaced free of charge if a defect for which you are not responsible occurs afterwards or was not recognisable at the time of acceptance. In this case, the defect

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must be reported to WLE immediately, otherwise you will forfeit any claims for reimbursement.

WLE is not liable for the contents of the ski depots. You deposit your personal, borrowed or rented items at your own risk. The WLE is not liable for lost or stolen ski or snowboard equipment or other items.

WLE shall also not be liable for any item stored in lockers. Lockers are used at the customer's own risk. WLE accepts no liability for loss, theft, damage or any other depreciation of stored items, unless mandatory statutory provisions provide otherwise.

12. Services and responsibilities of customers

You agree to treat the rental items with due care and to return them in the same condition as you received them. This does not apply to wear and tear resulting from contractual use. The rental items shall not be passed on to third parties.

13. Damage theft insurance

You must report any breakage or theft of the sports equipment to the WLE immediately. You are also obliged to report the theft to the cantonal police in Flims and hand over the corresponding police report to WLE. You can insure the sports equipment against breakage and theft through WLE. The amount of the deductible depends on the sales price of the sports equipment and is a minimum of CHF 50.00 and a maximum of CHF 300.00. If such insurance is in place, WLE will replace the sports equipment immediately. Without insurance, you are liable for the damage.

14. Termination of contract

If you suffer an accident in the Ski resort LAAX ski area and have concluded a rental contract for at least two or more days, you are entitled to return the rental property before the end of the rental period. In this case, WLE will grant you a voucher for the remaining rental period. The voucher entitles you to use WLE services and can be redeemed until the end of the next winter season. It is not transferable and will not be paid out in cash or credited to a credit card. The application must be accompanied by a doctor's note and confirmation from the SOS service.

WLE can withdraw from the contract immediately and without compensation at any time if you do not treat the rental object with due care or allow third parties to use it.

15. Early return

In the event of early return of the rental object (e.g. due to weather conditions, operational disruptions on the mountain railways or illness), no claim for compensation shall arise.

16. Return / late return

The rental object must be returned by the end of the last rental day or by 9.00 a.m. on the following day at the latest. WLE reserves the right to charge an additional rental day for any return after 9.00 a.m. on the following day.

For lockers, the rental period ends upon expiry of the booked rental period or upon release of the locker. The locker must be completely emptied. If the rental period is exceeded, the additional rental period will be charged in accordance with the applicable price list-

17. Data protection

Data protection will be ensured. WAG's privacy policy can be found at <https://www.weissearena.com/en/privacy-policy/> It is an integral component of these "STC Sport equipment". You explicitly declare that you have read and understood the privacy policy, and that you give your consent to the uses of data and the processing detailed therein.

18. Applicable law and place of jurisdiction

The contract is subject to Swiss law. The place of jurisdiction is the municipality of Laax.

Laax, 23.07.2026