

## **Use of Parking Facilities**

### **Special Terms and Conditions of the Pool of Weisse Arena Group WAG**

#### **1. Scope of Application**

“Weisse Arena Bergbahnen AG” (WBB) operates various parking facilities in Laax. These Special Terms and Conditions (STC) govern the use of all parking spaces, underground garages, outdoor parking areas and related infrastructure, including electric vehicle charging stations. By entering a WBB parking facility, users accept these “STC Parking Facilities” in addition to the [general terms and conditions of WAG](#).

Any deviations from these STC shall only apply if expressly agreed (in writing or electronically).

#### **2. Access and Use**

Parking facilities are generally available 24/7. The operator may restrict or temporarily prohibit access for operational or safety reasons. Outdoor parking areas are subject to a night-time restriction in accordance with posted signage. Vehicles parked during restricted hours may be subject to an administrative fee or removal at the owner’s expense.

#### **3. Permitted Vehicles and Vehicle Dimensions**

The facilities may only be used by passenger cars and comparable vehicles with valid license plates. Vehicles with trailers, campervans, motorcycles and bicycles may only be parked in designated areas. Attachments such as bicycle racks must be removed, folded, or secured if they obstruct adjacent parking spaces or traffic lanes.

Maximum vehicle height is limited depending on the area, as indicated by signage. A limited number of spaces with a clearance height of up to 4 m are available for vehicles exceeding 2 m in height. Reservation of these spaces is not possible, and availability is not guaranteed. Parking vehicles under 2 m in height in these spaces is prohibited.

Responsibility for complying with the permitted vehicle height lies solely with the vehicle owner. The owner is solely liable for any violations or resulting damages.

#### **4. Parking**

Vehicles must be parked exclusively within marked spaces in a way that does not restrict adjacent spaces. Parking across multiple spaces, in accessible parking spaces without authorization, or outside designated markings is prohibited. Traffic areas, entrances and exits, and pedestrian zones must be kept clear at all times.

Bypassing barrier systems without payment (e.g., with motorcycles) is prohibited and will be prosecuted. In case of violations, the operator may remove vehicles at the owner’s risk and expense.

## **5. Fees and Parking Duration**

Use of the facilities is subject to charges. Applicable tariffs are displayed on site and available online.

By entering into the contract, you accept the prices, exchange rates, and payment terms valid at that time. These may differ from prices published online or in brochures.

After payment, a reasonable grace period is granted to exit the facility. If the exit is not made within this period, an additional payment is required. Leaving without payment constitutes a criminal offense and will result in an administrative fee.

A fee will also be charged in case of lost or damaged tickets.

## **6. Charging Stations for Electric Vehicles**

Charging infrastructure may only be used by fully electric vehicles. Plug-in hybrid vehicles are excluded. The maximum parking duration at charging points is 12 hours. After this period, the vehicle must be moved to a regular parking space.

Use is subject to charges. Applicable tariffs and payment terms are displayed on site. Misuse may result in an administrative fee. The operator assumes no liability for damages or technical malfunctions.

## **7. Conduct and Duty of Care**

Swiss road traffic law (Schweizerische Strassenverkehrsgesetz - SVG) applies in all parking facilities. Driving speed must not exceed walking pace. Idling the engine, unnecessary noise and littering are prohibited. Instructions from operating staff must be followed.

The following activities are prohibited in all parking facilities:

- Cleaning, maintenance, or repair of vehicles (except in case of breakdown)
- Refueling
- Oil changes or refilling of fluids
- Parking vehicles without valid license plates or with leaks
- Overnight stays in vehicles or parking facilities
- Storage of items, goods, or waste
- Smoking or open flames
- Use of power sources for private devices
- Advertising or distribution of flyers
- Allowing animals to roam freely
- Disruptive behavior towards other users or staff

Relieving oneself outside sanitary facilities is prohibited. The facilities are under video surveillance. Cleaning or repair costs resulting from improper behaviour will be charged to the responsible persons. In cases of serious or repeated violations, the operator may impose a ban from the premises and file criminal charges.

## **8. Liability and Risks**

Use of the facilities is at the user's own risk. The operator is not liable for theft, vandalism, damage, natural events, or force majeure. There is no obligation to provide surveillance.

The vehicle owner is liable for all personal injury, property damage, and financial losses caused.

## **9. Violations and Sanctions**

Violations of these STC may result in administrative fees, bans from the premises, or removal of the vehicle at the owner's expense.

## **10. Complaints and Refunds**

Any issues during payment or use of the parking facility must be reported immediately. Complaints must be submitted in writing to: [feedback@laax.com](mailto:feedback@laax.com)

Refunds are excluded if the error was caused by the user (e.g., incorrectly validated or lost ticket).

To process a refund request, the original ticket or a clearly legible copy, as well as proof of payment (e.g., bank statement, receipt, or card payment slip), must be provided. Refund requests can only be submitted within one year of the parking date. Assignment of claims to third parties is excluded.

## **11. Data Protection**

The facilities are under video surveillance. Recordings are stored and deleted in accordance with applicable data protection laws. Access may be granted to authorities if there is a legitimate interest. The privacy policy is available under "[Data Protection & Terms, Weisse Arena Gruppe](#)"

## **12. Applicable Law and Jurisdiction**

The contract is subject to Swiss law. The place of jurisdiction is the municipality of Laax.

Laax, 14.08.2025